



STRIDER® Bikes 2-Year Warranty against Manufacturing Defects:

STRIDER® No-Pedal Balance Bikes come with a two-year warranty against manufacturing defects.

The warranty is limited to riders weighing less than 60 lbs. for 12” models, 187 lbs. for 16” models, and 242 lbs. for 20” models.

Please be aware your STRIDER serial number needs to be registered at www.StriderBikes.com/Register-Your-Strider to activate the warranty.

Resolving warranty issues is easy. Simply contact Warranty@StriderBikes.com.

Please be sure to include the following information:

- Please explain the issue you’re experiencing with your STRIDER product
- Attach a digital photo, if possible
- complete shipping address
- daytime phone number
- Your email address
- The Production Date and Batch Number of your STRIDER Bike if applicable (printed on the white sticker located on the bottom of the frame).

Strider® Customer Service

Strider® Customer Service can be reached at (605) 342-0266. Hours of operation are Monday – Friday, 8 am to 5 pm MT. Or you can email Info@StriderBikes.com.